

Testimonial from Elliot Simm, Northwards Housing

14 January 2016

Northwards Housing is an Arm's Length Management Organisation (ALMO) managing a portfolio of over 12,000 on behalf of Manchester City Council. As an organisation we have a climate change action plan that sets challenging targets for carbon emission and fuel poverty reduction across Manchester.

As part of this process, Ground Heat has been instrumental in introducing ground source heating into Northward's Housing stock. They are a forward thinking and innovative company who pride themselves on their honesty and integrity and knowledge of Heat Pump installations.

In 2012 they designed and installed a ground source district heating system for a sheltered housing block at Duncan Edwards Court. This was followed by a further installation at another sheltered block at Aldbourne Court in 2014.

Both installations involved complex applications for the Non Domestic RHI which Ground Heat was happy to complete. Heating bills and carbon emissions have been reduced significantly on both installations.

Based on the success of the two district plant rooms, we commissioned Ground Heat to design and install a unique ground source system into 51 flats in a 1960s high rise block of flats, Clifford Lamb Court in Manchester. Ground Heat continue to work tirelessly with Northwards Housing to ensure that this ground breaking project is a success.

As this has been a unique installation, Ground heat have worked hard with us to ensure we obtain the best outcome is respect of RHI claims. This has included personal discussions with OFGEM and DECC in shaping the RHI strategy on our behalf. Their understanding of this process has been imperative to date.

Ground Heat has a highly professional and experienced team of engineers who are committed to providing the best service possible. Clifford Lamb Court caught the attention of other housing associations throughout the UK and Ground Heat are now designing and installing GSHPs into their stock.

Ground Heat started designing and installing in 2003, which has given them the edge as far as experience and knowledge is concerned.